

Granite Installation Guide

If you are planning to purchase countertops from Custom Creative Marble & Granite, please take a moment to review the following guide to ensure a smooth installation. Please contact us for answers to additional questions.

Removal of previous stone, tile, or laminate countertops:

Every precaution will be taken to limit the mess, drywall and cabinetry damage that may be involved with the removal of your countertops. Most demolition will create some dust and dirt. Repairs by another party may be necessary. If we will be removing your old countertops, remove everything from the base cabinets. Some customers opt to remove the countertops themselves, but you should only consider this if you are 100% sure you can complete the job yourself. Existing tile backsplash must be torn out by customer prior to templating appointment.

Plumbing and electrical:

Sinks, disposals and faucets will need to be disconnected before we can remove the old tops and install new granite countertops. Faceplates will also need to be removed and the electrical outlet pulled from the wall if a full backsplash will be installed. If outlets are to be moved, please have this completed prior to installation. We do not disconnect cook tops and it may be necessary to pull the freestanding ovens away from the wall. We will not reinstall plumbing, electrical or appliances and suggest that a licensed plumber or electrician be called. During templating we will need to take any undermount sinks back to our shop. Please have your sink available at templating to avoid any delay in installation. Self-rimming sinks are not needed in the shop but need to be available prior to installation. Because damage may occur with the removal of existing sinks we do not recommend using an existing sink with the installation of new countertops. If damage does occur, Custom Creative Marble & Granite cannot be held responsible.

Sub-top supports:

Sub-tops are necessary for a quality installation of 2 cm material. We use three sizes (1/2", 5/8", and 3/4") depending on overhangs and cabinet type. If you have installing your own sub-tops, the template can advise you about which size is best, and what overhangs are required. If you have an overhang larger than nine (9) inches, you will be advised to obtain corbels. Furnishing and installing corbels or additional supports are your obligation. 3cm material does not usually require a sub-top, however, if sub-tops are necessary, it will require scribe molding. The scribe molding will need to be purchased and installed by others.

Installation day:

Please remove everything from your base cabinets prior to our arrival. Most of the detail work has already been done in the shop however it may be necessary to do some cutting on site. We do our best to minimize the mess involved but keep in mind that granite countertop installation is part of remodeling and can be a messy process.